

# SOLUTION SPOTLIGHT:

## Verbal Signatures



### Explanation

AssureSign's Verbal Signature solution authenticates a signer's identity while capturing their verbal legal consent or affirmation to your product or service. The solution enables AssureSign users to create a series of questions or prompts to extend to their signer. The compilation of these questions and prompts, coupled with the signer's responses, yield a legally binding contractual agreement between an AssureSign user and their signer. All records and data required to meet E-SIGN and UETA stipulations are stored in a designated portal, which is accessible to AssureSign users at any time. Our Verbal Signature solution is the industry's only verbal electronic signature platform currently on the market.

### Facts

- Encompasses third party verification technology
- Obtained verbal signatures are legal and valid through E-SIGN and UETA compliance
- English and Spanish translations available to signers
- Utilizes IVR and live agent protocols
- Export documentation includes a signer's verification date, phone number, name, and a digital copy of the original voice recording
- Auditing services available to screen signer responses for relevance and validity\*

### Additional Tools & Costs

\*Auditing services may be purchased separately from the Verbal Signature service

### Customer Success



### BENEFITS



Secure alternative to online eSignatures



Improved efficiencies with less signer disputes



24/7 live agent support



Increased completion rates with automated callbacks

### TOP INDUSTRY USE CASES



Telephone based agencies



Frequent contract renewals



Opt In/Out solicitations